MEMO

September, 2012

Re: Abby Richards

To Whom it Might Concern,

I had the pleasure of facilitating a Marketing class for Abby Richards as she attained her MBA from Webster University. I was impressed with her business acumen, her engagement in the class, but above all I saw how passionate she is about life and her immersion in it.

Passion is a valuable attribute in business—it overcomes most any obstacle and separates the "outstanding" from the merely "competent". Abby has that level of passion and it showed in her work and the way she connected with the material I was presenting.

Even now Abby is in my class—I show the new product project presentation she created for a "fictional" Apple product to my students each term as an example of how to create an impactful message to a prospective audience. It was really superior. and gave me an insight into the quality of Abby's work.

I'm confident your organization will benefit from Abby's passion, intellect and commitment. Feel free to contact me to learn more about why I think so highly of her. Thanks for your time and consideration of Abby's credentials.

Best regards,

Her.

Pete Mitchell Director, Business to Business, Samsonite LLC Adjunct Professor (Marketing), Webster University pete.mitchell@samsonite.com or petermitchell46@webster.edu

> Phone: 843-249-1851 – Mobile: 843-597-4281 Samsonite Corporation I 575 West Street | Suite 110 | Mansfield | Massachusetts | 02048

From:	John Hedinger
To:	Sutton, Abby
Subject:	Re: [EXTERNAL] From Bud/WFLF
Date:	Monday, March 27, 2023 3:34:35 PM
Date:	Monday, March 27, 2023 3:34:35 PM

Got it! I'm so pleased to know I will continue to have a professional connection with you, Abby. You're a real pro and a delightful person as well. In this business...we need more of both, but there are very few Abby Sutton's out there.

May God bless you always, and in all ways as you begin the next chapter of your life in Tennessee!

Warmest regards, Bud

-----Original Message-----From: Sutton, Abby <AbbySutton@iheartmedia.com> To: John Hedinger <johnhbh3@aol.com> Sent: Mon, Mar 27, 2023 3:22 pm Subject: RE: [EXTERNAL] From Bud/WFLF

Yes. I will still be sending you the information. I am still a part of the Orlando market. I am just working remotely from Tennessee

Kindest regards,

Abby Sutton

National Sales Coordinator iHeartMedia Markets Group – Central Florida

2500 Maitland Center Pkwy Maitland, FL 32751

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From: John Hedinger <johnhbh3@aol.com>
Sent: Monday, March 27, 2023 3:19 PM
To: Sutton, Abby <AbbySutton@iheartmedia.com>
Subject: Re: [EXTERNAL] From Bud/WFLF

Abby,

Thanks so much for this information. I'm encouraged that it was not a failure on our part that caused Tri-County Metals to pause their ad campaign. Now that you're up in Tennessee, will you still be reaching out to me if and when Tri-County wants to

Hi Abby,

I just wanted to drop you a quick note to give you a shout out for how well you're doing in your new position as NSA. We had a national update call a couple of weeks ago and the national team was raving about how pleased they are with your performance. Starting off as a Sales Assistant but making the segue to the NSA position to fill Ashley's position was a seamless transition earlier this year. This is specially notable given how big this seat it is! Everyone says you are a real pleasure to work with and a great member of the team!

Thank you for such a strong start this year and we look forward to you rocking it this political season! Way to go!

Kim Kim Guthrie Division President iHeartMedia #404-583-4501 America's #1 Audio Company Reaching 9 out of 10 Americans Every Month Radio | Podcasts | Digital | Social | Influencers | Data | Events

Abby Richards

From:Judy Brooks [jbrooks@landmarkcenter.org]Sent:Monday, June 15, 2009 2:47 PMTo:Abby KolstadSubject:Kudos to you all

Hello from Landmark Center in St. Paul!

Judy Brooks, here, at the Visitor Information Center in Landmark Center, and I just got your "Mpls & StP Upcoming Events" e-listing and I had to write you to tell you how great a job you do. I love the *look and ease* of the listing and its *scope*. I use these listings you *routinely send* to inform all of my 30 Information Desk volunteers about what is going on. I will only say this (and you can pass this on to Julie): thank heaven for the Roseville *Visitors Association*. You are a tremendous resource to us here in St. P. It's worth noting that all of the items in red italics are also things we [again]... here in StP.... deeply appreciate from your Roseville staff...

Kudos and thanks for being a great CVB for all the Metro!

Judy Brooks jbrooks@landmarkcenter.org 651-292-1239

No virus found in this incoming message. Checked by AVG - <u>www.avg.com</u> Version: 8.5.339 / Virus Database: 270.12.65/2171 - Release Date: 06/15/09 05:54:00



Your business has a new review!

The Knot <no-reply@theknot.com> To: arichards@indianpondcountryclub.com Tue, Jan 20, 2015 at 1:44 PM



Hi Indian Pond Country Club,

YOU'VE RECEIVED A NEW REVIEW ON THEKNOT.COM

Everything was perfect! posted 01/19/2015

I recently had my wedding at Indian Pond CC for NYE and am so happy with how everything turned out! From the beginning, Indian Pond was very easy to work with and were very fast in their responses whenever I had questions. Abby, our sales rep was fantastic and helped us work within our budget to assure that everything went as planned. We can't thank her enough for all she did to make our wedding exactly what we wanted. I was absolutely blown away when I saw the venue at night with the chandeliers... it was incredible. We had our ceremony in front of the fireplace and it was perfect. Diane and Pam were excellent on the day of the wedding making sure everything went smoothly and taking care of the bridal party and parents. The food was great (we went with NY Sirloin and Harvest Chicken), portions were big. Bartenders were very efficient and friendly. We have had many guests compliment the venue and a few even interested in having their own weddings there. The ballroom was beautiful and the entire staff is accommodating. I highly recommend Indian Pond - it could not have been more perfect. ...

READ REVIEW

Now what? After you've read your review, here's what to do next... **RESPOND TO IT**

Show your review some love!

- Log in to My Account and select your Storefront
- Click on "Reviews"
- Sort your reviews by "Recently Reviewed"
- Click "Respond" to leave your comment

SHARE IT

Go ahead and brag, select this review to be one of your top three reviews!

https://mail.google.com/mail/u/0/?ui=2&ik=8cf252f9e3&view=pt&search=inbox&msg=14b08acd49c6c767&siml=14b08acd49c6c767



Indian Pond

Jan Orlando <jorlando57@yahoo.com>

Wed, Apr 16, 2014 at 3:00 PM

It was such a magical day and night most if the pics with the 2 if them are prof photos which I don't have yet but we will forward them on to you when they get back from their honeymoon Again could not be more pleased with Indian pond I hope all your future brides will be as pleased as Kristina was she truly felt and looked like a princess !! Thanks again Janice &Steve Orlando

Sent from Yahoo Mail for iPhone

From: Abby Richards <ARichards@indianpondcountryclub.com>; To: <jorlando57@yahoo.com>; Subject: Indian Pond Sent: Wed, Apr 16, 2014 6:35:30 PM [Quoted text hidden]



Indian Pond Country Club

Wed, Oct 15, 2014 at 8:15 PM

Judson Van Allen <jbvanallen@gmail.com> To: Abby Richards <arichards@indianpondcountryclub.com>

Hi Abby,

Thank you very much for meeting with us to discuss our wedding. You have a gorgeous venue. Unfortunately, the dates aren't going to work for us. We've decided on another venue that matched our timeline.

Out of all the venues we visited, you were the most accommodating and friendly rep we met. I truly appreciate your time.

Thank you, Judson [Quoted text hidden]

Abby,

We just want to thank you for all your hard work and working with us to make our big day perfect! We have so enjoyed working with you. You have made us feel so at eased this whole process and we know we are in good hands. Thank you so much for always listening to our needs and being the best event coordinator anyone could

Love, Lah + Craig (the future Kolodny's")



Indian Pond

Jamie Jancarik <jamie.jancarik@gmail.com> To: Abby Richards <arichards@indianpondcountryclub.com> Cc: Christopher Hofmann <chris.r.hofmann@gmail.com> Tue, Jul 1, 2014 at 11:29 AM

Hi Abby,

I'm sorry for taking so long to respond to you. While I absolutely love the inside of Indian Pond, we are unable to afford the venue. We were hoping to spend no more than 20,000 on food and the venue, and with taxes we would be far above 20,000 with the food alone. The inside is beautiful (I am in love with the chandeliers), however we were hoping for something a little more picturesque for the ceremony outside. I really enjoyed meeting with you, you were an absolute pleasure to be around. Thank you for everything!

Best, Jamie and Chris [Quoted text hidden]